



NOBILITY REPLACEMENT WINDOWS

VINYL WINDOW & PATIO DOOR LIFETIME LIMITED WARRANTY

Private Label by Thrush & Son® • Effective September 30, 2025

Lifetime Limited Warranty

Manufacturer-Backed Protection for Your Investment



COVERED COMPONENT	DURATION (from manufacture)	TRANSFER?	AFTER TRANSFER	DURATION
VINYL FRAMES will not chip, crack, peel, blister, pit, or materially warp.	Lifetime*	Yes	Lifetime to next homeowner	10 years
INSULATED GLASS will not have seal failure, material obstruction, film formation, moisture or dust between panes.	Lifetime*	Yes	20 years	10 years
Spontaneous Glass Breakage (Stress Crack)	1 year	No	N/A	None
Special Glass Options (tempered, laminated, leaded, decorative, blinds between glass, etc.)	10 years	No	N/A	10 years
Accidental Glass Breakage (excludes patio doors, specialty glass, garden windows, special shapes, SDL grids, new construction, acts of God, etc.)	Lifetime*	No	N/A	None
SCREENS FlexScreen Frame and Aluminum Screen Frame material will not crack or break	Lifetime*	Yes	20 years	5 years
PARTS & HARDWARE will not break, crack, or otherwise fail	Lifetime*	Yes	5 years	5 years
Decorator hardware finishes	10 years	Yes	10 years	5 years
LAMINATED OR PAINTED VINYL EXTERIOR will not peel, blister, unevenly or significantly discolor under normal weather conditions.	10 years	No	N/A	10 years
WOOD COMPONENTS OF BAY/BOW WINDOWS damage caused by manufacturing defect. No warranty on unfinished wood. Must be reported within 60 days.	60 days	No	N/A	60 days
LABOR COSTS for removing, replacing or installing any part furnished. Must be approved in advance. Vinyl sash for glass replacement may be provided in lieu of labor.	1 year	Yes	1 year	None

* Lifetime is defined as long as original purchaser owns and occupies the residence where the windows/doors are installed.

WHAT ISN'T COVERED

- This warranty only covers windows/doors purchased. Nobility is not responsible for costs associated with repair/replacement of any other materials.
- Improper repairs or modifications by parties other than Nobility/Thrush & Son or its agents.
- Sound from the product (friction, clicking, tapping, vibration of grids or glass).
- Condensation or damage caused by condensation, mold, frost, or dew (caused by excessive moisture in dwelling).
- Damage from abnormal force, environments, excessive temperature/humidity, fumes, vapors, chemicals or pollutants.
- Installation materials (caulking) and damage due to improper installation or non-recommended practices.
- Minor scratches or visual imperfections within normal industry standards (ASTM).
- Labor where safe/practical access is not available with a standard 12' extension ladder (no scaffolding/lift equipment covered).
- Product changes may occur; Nobility may replace defective part with equal function/value part if original style unavailable.

HOW TO GET HELP

Exercise of Warranty must be made within the coverage period by notifying Vinylmax Windows upon becoming aware of any claim. Vinylmax may inspect the product. After determining validity, Vinylmax will repair or provide replacement for the defective part. You are responsible for packaging and shipping costs to Thrush & Son®, LLC.

To file a claim: Submit contact information, description of issue, original proof of purchase (date), and serial number from the window sash label. Photos of defect and sash label expedite the process.

Contact: Vinylmax Warranty Service • warranty@windowsolutionsgroup.com • 513.772.2247 • www.vinylmax.com/warranty-service/